



Chicago's One List

Creation of Chicago's One List

- Started with the Ending Veteran Homelessness Initiative
- Lists were made for subpopulations
- Chicago had a data centric cultural shift

Lessons Learned

- Need to be able to customize software
- All data needs to be in HMIS
- Train users to better use Excel
- Lean on subject matter experts for help

The Necessities

- Data Centric culture
- Strong, central database
- Need data analysis and user support capacity
- Coordinated Entry partners
- Data Quality tabs

Things To Avoid

- Fear of modification
- Fear of bad data – e.g. high number of homeless
- The One List is not a spreadsheet

Operational Tips

- Constant monitoring
- Make sure data is being used correctly
- People need to understand the process and structure
- Make it as user-friendly as possible

Dashboard -> One List

Chicago's Dashboard to End Homelessness

All information in this Dashboard is generated from Chicago's Homeless Management Information System (HMIS). The Dashboard was last updated from HMIS on 10/30/2018.

Key System Indicators

One List: Individuals/Households Experiencing Homelessness

9,419

Number Leaving
Homelessness in October
2018

1,149

Number Entering
Homelessness in October
2018

1,226

Available Permanent Housing
Units

876

Average Length of Time in
Chicago's Homeless System for
Persons Currently Experiencing
Homelessness

218 days

Number of Agencies Working to End Homelessness

94

Questions about Chicago's Data Centric Culture?

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